



## Maintenance Technician

**Date:** January 2021

**Location:** San Diego County

### **POSITION SUMMARY:**

Maintenance Technicians ensure Mechanical Operational Excellence at all locations by covering all on-call maintenance tasks. Working closely with the other Maintenance Technicians, Site Managers and District Managers; Maintenance Technicians will troubleshoot and resolve all emergency maintenance requests (safety, shutdown, and quality) that are assigned to them. Maintenance Technicians will take ownership in their assigned tasks by doing whatever it takes to ensure Mechanical Operational Excellence. Maintenance Technicians report directly to the Director of Maintenance. The Maintenance Technician accomplishes this role-modeling our core values.

### **WHY SOAPY JOE'S?**

We're not just a car wash, we're driven to clean cars, protect the environment and shine in our communities. We are invested in creating opportunities, inspiring development, and bringing dynamic servant-leaders into our company that will take care of our team and our members. If you love to win, care about people, and you're not afraid to roll up your sleeves and get to work, you will be in great company with us. Culture is vital to our success and we are looking for new team members that connect to our values and want to see our culture thrive.

Our core values are:

- **Build community:** we love our neighbors and create an atmosphere where everyone is welcome
- **Lead with heart:** we create trust and respect through listening, positive words and actions
- **Create fans:** we impress customers with a great experience defined by positivity and helpfulness
- **Do the right thing:** we operate with honesty and integrity – even when no one's looking
- **Be proud:** we're proud of our quality services and clean sites, but most of all, we're proud of our team
- **Have fun:** we believe creative solutions and genuine connections happen when you're having fun
- **Keep learning:** we take learning as seriously as we take having fun, which means we do it all the time!

If these values resonate with you and you would like to be a part of this team keep reading!

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## **WHAT YOU'LL DO:**

1. Reduce Downtime at All Locations -
  - a. Repair equipment immediately upon notification.
  - b. If only temporary repairs are completed, more permanent solutions are to be scheduled as soon as possible.
  - c. Give feedback to District Managers after every site visit on any potential problems, as well as their opinion on the effectiveness of the ongoing equipment preventive maintenance performed by site management.
  - d. Maintain the parts inventory at each location, as well as at the corporate supply location.
  - e. Maintain manufacturer's manuals for the specific equipment located at each site.
2. Replace Worn Out Equipment -
  - a. Maintain a predicted life span study of all equipment.
  - b. Maintain a predictive schedule to replace worn out equipment.
  - c. Order all parts within 24 hours after determining a need for replacement.
  - d. Develop and maintain good working relationships with the local equipment distributors, as well as the manufacturers.
  - e. Communicate daily to the corporate office your findings relative to the performance of the equipment observed that day.
  - f. Proactively replace used equipment in advance according to the predictive maintenance schedule.
  - g. Document all equipment replacement and repairs by providing before and after pictures to management and the corporate office.
3. Improve Organizational Ability to Respond Immediately to Emergencies -
  - a. Assist with training site managers and supervisors to execute small repairs.
  - b. Ensure sufficient parts are kept at each individual site and at the corporate supply location so as to minimize wait time for parts delivery.
4. Continually Develop Skills -
  - a. Attend and perform well at any training programs assigned.
  - b. Handle additional duties as assigned.

## **WHAT YOU'LL NEED:**

- High school diploma or State-issued equivalency certificate plus 3 years of maintenance experience, or combination of training, school, and experience. Mechanical proficiency in basic hydraulics, plumbing, maintenance, and repair.
- Required to be physically capable of executing all essential functions to perform the job.

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- Willingness to work a flexible schedule; nights and weekends.
- Knowledge of Microsoft Office products and mobile applications.
- Excellent attention to detail, problem solving ability and time management expertise.